#### BUILT TO LAST

### Leadership to Support SW-PBS Implementation

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#### **SESSION OUTCOMES**

 Learn about known barriers and enablers of implementation and sustainability

 Gain tips and strategies for SW-PBS leadership at the school and district levels

 Learn how to engage staff in the work of continuous improvement with the SW-PBS framework

#### ABSENT EFFECTIVE LEADERSHIP

#### Most systems and practices tend to:

- a) Drift from foundational beliefs/actions
- b) Display stagnation or inconsistency
- c) Become increasingly incoherent
- d) Become passive, rote, or bureaucratic
- e) Deliver fewer positive outcomes
- f) Disappear



# Barriers, Enablers & Threats

#### BARRIERS OF IMPLEMENTATION

- Lack of staff buy-in
- Lack of external leadership or support
- Lack of time
- Lack of training
- Lack of grade level practices or resources

#### **ENABLERS OF IMPLEMENTATION**

- Staff buy-in
- External leadership or support
- Shared leadership
- Training
- Capacity building
- Data-based decision making

"Fidelity has an expiration date on it. It is only as good as what you have done recently" (Fixsen, 2016).



#### Staffing

- Change in leadership
- Loss of SW-PBS champion in school or district
- Teacher attrition (11% turnover annually)

#### **Initiative Fatigue**

- According to Fixsen (2016), Sugai's Law that states "for every new initiative we should stop two (ineffective or harmful ones) in current operation."
- Continually adding initiatives diminishes the ability to focus, prioritize, and monitor outcomes.

#### **Core Values**

- Failure to address visible gaps between collective commitments related to SW-PBS and staff behaviors.
- An inattention to results.
- Allowing an external locus of control (e.g., students, parents, principal, district office, etc.) to influence our perception of reality.

#### **Strategic Planning**

- Failure to prioritize SW-PBS in your SIP or CSIP.
- Assuming you have arrived once training is done.
- Failure to complete annual needs assessments, not using data for decision making, or improper consideration of succession planning.

## The Case for Focusing on Organizational Health

"If you do PBIS well, these are the outcomes:

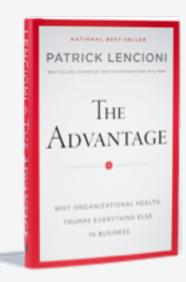
You're likely to see decreases in discipline referrals for major infractions; you're likely to see decreases in bullying; you're likely to see increases in organizational health and school climate.

The [PBIS] framework allows those outcomes to become real. The framework is really about helping the adults get to those kinds of outcomes."

(Sugai, 2018)

#### **ORGANIZATIONAL HEALTH**

"People in a healthy organization, beginning with the leaders, learn from one another, identify critical issues, and recover quickly from mistakes." (Lencioni, 2012)







#### BUILD A COHESIVE LEADERSHIP TEAM

- Teams are small enough to be effective.
- Trust and honesty exists.
- Productive conflict.
- Clear, active, and specific agreements around decisions.
- Mutual accountability to commitments.
- Collective priorities are the focus.



#### BUILD A COHESIVE LEADERSHIP TEAM

- Building-level team SW-PBS team established.
- Team is representative of staff who is impacted.
- Principal is an active team member.
- Principal provides time and financial support.
- Shared leadership with delegated responsibilities.



#### DYNAMICS OF SUCCESSFUL TEAMS

"Who is on a team matters less than how the team members interact, structure their work, and view their contributions." (Rozovsky, 2015)



#### DYNAMICS OF SUCCESSFUL TEAMS

 Psychological safety: Can we take risks on this team without feeling insecure or embarrassed?

 Dependability: Can we count on each other to do high quality work on time?

 Structure & clarity: Are goals, roles, and execution plans on our team clear?



#### DYNAMICS OF SUCCESSFUL TEAMS

 Meaning of work: Are we working on something that is personally important for each of us?

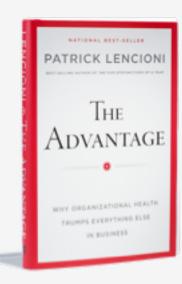
• Impact of work: Do we fundamentally believe that the work we're doing matters?



#### **CREATE CLARITY**

Intellectual alignment and commitment to the same answers about the six critical questions below:

- Why do we exist?
- How do we behave?
- What will we do?
- How will we succeed?
- What is most important, right now?
- Who must do what?



#### **CREATE CLARITY**

The integrity and sustainability of your SW-PBS initiative is supported by the creation of clarity:

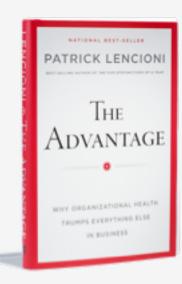
- Why do we exist? (How does our framework support our vision?)
- How do we behave? (What are our collective commitments?)
- What will we do? (DBDM; shared leadership; strategic planning)
- How will we succeed? (Strategic planning; DBDM)
- What is most important, right now? (Assessments)
- Who must do what? (Action plan; SIP)



#### **OVERCOMMUNICATE CLARITY**

 Communicate answers to the six critical questions to employees:

- Clearly
- Repeatedly
- Enthusiastically
- Repeatedly



#### **OVERCOMMUNICATE CLARITY**

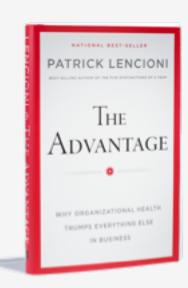
- Administrator states frequent and public support for SW-PBS through regular communication with stakeholders.
- Do stakeholders understand the why of SW-PBS?
- Does the leader address misconceptions about the framework or address gaps if/when they surface?



#### REINFORCE CLARITY

 Establish a few critical, non bureaucratic systems to reinforce clarity in every process that involves people.

 Every policy, program, and activity should be designed to remind employees what is really most important.



#### REINFORCE CLARITY

- Build systems to support fidelity and sustainability (e.g., student and staff induction processes).
- Align collective commitments about SW-PBS with your school improvement plan.
- Acknowledgement of exemplars (students & staff)
- Develop a SW-PBS handbook as a resource.



## What Research Says About Sustained Implementation

#### **PROCEDURE**

 The School-wide Universal Behavior Support Sustainability Index: School Teams (SUBSIST; McIntosh, Doolittle, Vincent, Horner, & Ervin, 2009) was used to assess sustainability factors of SW-PBS implementation.

#### SUSTAINABILITY FACTORS

#### **School Level**

- School Priority
- Team Use of Data

#### **District Level**

- District Priority
- Capacity Building

#### **SCHOOL LEVEL FACTORS**

- "School team functioning, especially the use of data for decision making, had the strongest association with sustained implementation."
- "School administrators seeking to enhance sustainability can focus their efforts on ensuring school team effectiveness."

#### DISTRICT LEVEL FACTORS

 "District coaching, professional development, and connection to a community of practice were effective district supports in supporting sustainability."

# What Research Says About SW-PBS Implementation in Missouri High Schools

#### **PROCEDURE**

- A principal survey was developed with 25 items from the SUBSIST 2.0 and four open ended items about the research questions.
- Results from the 2014 PBIS Self-Assessment Survey were used to complete a discrepancy analysis.

#### **FINDINGS**

- There was a visible difference in perception of the effectiveness of implementation by principals and teachers.
- Staff Buy-in was identified as a barrier and enabler.
- Ongoing training is essential to maintain clarity about practices and fidelity of implementation.

#### **FINDINGS**

• Shared leadership is a driver for staff buy-in of implementation.

 Principals appeared to overestimate the use of data for problem-solving, decision making, and action planning.

#### **RECOMMENDATIONS: LEADERSHIP**

- 1. Audit teams to ensure composition reflects all needs and perspectives.
- Prioritize teacher leadership within teams and distribute opportunities for leadership and training.
- 3. Student voice should be encouraged. Develop leadership teams/panels.

## **RECOMMENDATIONS: TRAINING**

- 1. Prioritize professional development through the MO SW-PBS initiative.
- 2. Engage in ongoing training on the regional and local district level.
- 3. Engage in social media and other online learning networks.

#### RECOMMENDATIONS: DATA USAGE

- 1. Prioritize regular team meetings to review data, plan next steps, and monitor progress of efforts.
- 2. Share data with faculty quarterly and with external stakeholders annually.
- 3. Conduct a needs assessments and review fidelity of implementation data annually.

# Suggestions to Guide Continuous Improvement

#### **ACKNOWLEDGEMENT SYSTEMS**

- Avoid the overemphasis of extrinsic incentives.
- Maintain clarity about what is being recognized.
- Utilize the element of surprise.
- Seek opportunities to partner with the community.

#### **BUILDING CAPACITY**

- Ensure that professional development is ongoing.
- Consider placing new staff on your Tier 1 Team.
- Cultivate psychological safety and trust on your SW-PBS teams to facilitate honest discussions of issues and a regular study of data to inform practice.

## COMMUNICATION

- Administrators hold the responsibility to know the research that underpins the SW-PBS framework.
- Examine why your practices exist and be prepared to articulate the rationale to stakeholders.

• Tell your school or district's story. Seek opportunities to celebrate the good from your learning community.

## **FOCUS ON TEAMWORK**

 School teams can benefit from a focus on running efficient meetings and using data for effective decision making (McIntosh et al., 2013).

• Explicit training in running meetings and using data for decision making can improve school team functioning (McIntosh et al., 2013).

## REFLECTION

- Developing a feedback loop for your SW-PBS systems is an essential part of continuous improvement.
- Use available needs assessments (SAS, SSS) and fidelity assessments (TFI) on an annual basis as part of your program evaluation and strategic planning.

# STUDENT VOICE

- Include students from the very start of SW-PBS implementation.
- Including student voice strengthens implementation and improves ownership of practices by stakeholders.

# **VISION CASTING**

- Everyone in your organization has a role in casting the vision for your SW-PBS initiative.
- Start where you are, use what you can, and do what you can (Stanley, 2014).
- Each day, staff should ask, "What did I do today to cast vision for my organization?" (Stanley, 2014)

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# QUESTIONS?

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