PBS DOWN UNDER PBL=PBS=PBIS PBL= Positive Behaviour for Learning

Jill Schofield
New South Wales
Department of Education and Communities

Acknowledgements

- Our Students
- Our School teams
- Our Regional PBL Leadership team
- Our PBL coordinators and officers state-wide
- Support received from US PBIS technical assistance centre, particularly Professor Tim Lewis: www.pbis.org
- Our partnership with University of Western Sydney
- Our Partnership with NSW Health



Schools Trained in PBL by Type of School Feb 2013

Region	Primary	Secondary	Central/Commu nity	SSP	Grand Total
Hunter/Central Coast	63	18	1	2	84
Illawarra and South East	77	23	2	2	104
New England	11	8	8	0	27
North Coast	65	25	3	1	94
Northern Sydney	56	12	0	3	71
Riverina	23	12	4	1	40
South Western Sydney	79	39	0	10	128
Sydney	13	7	1	0	21
Western NSW	29	22	11	4	66
Western Sydney	115	37	0	9	161
Grand Total	531	203	30	32	796

Western Sydney Region: Our Students



106,000 + students

Western Sydney region has 14% of all students in the state making us the third largest DEC region

Our students



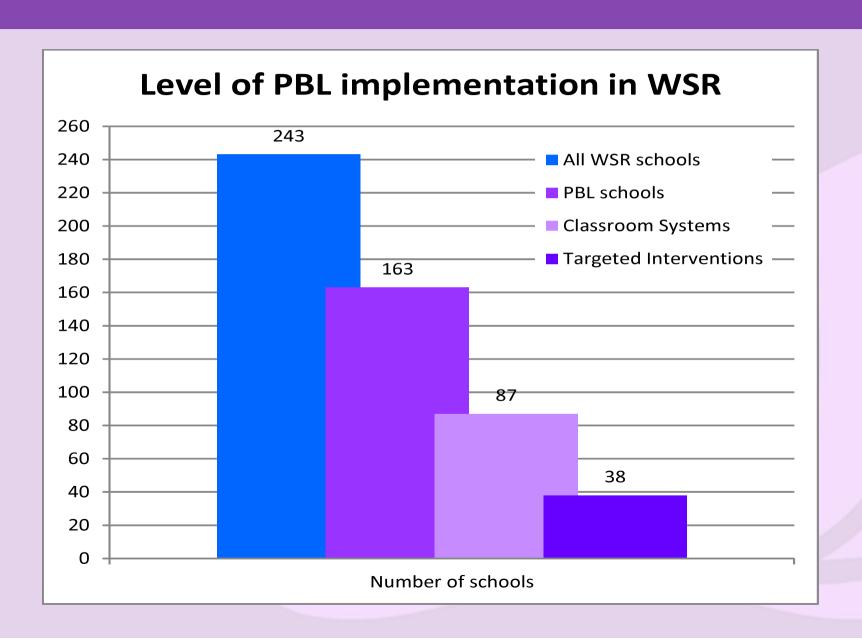
- 4,500 Aboriginal students enrolled in our schools (4.4% of our students).
- Approximately 37% of our students are from language backgrounds other than English.
- Asian and Pacific Islander backgrounds predominate.

Our schools

Our students have access to:

- 245 schools, including;
 - 176 Primary Schools,
 - 51 High Schools,
 - 15 Schools for Specific Purposes and;
 - 3 Environmental Education Centres.

Level of PBL implementation



Multi-tiered System: PBL

Whole school

Data-driven

Prevention based framework

for improving learning outcomes

for all students

through a layered continuum

of evidenced based practice



SW-Positive Behaviour For Learning Social Competence & Academic Achievement

OUTCOMES

Supporting Staff Behaviour SKILINIS ON THE

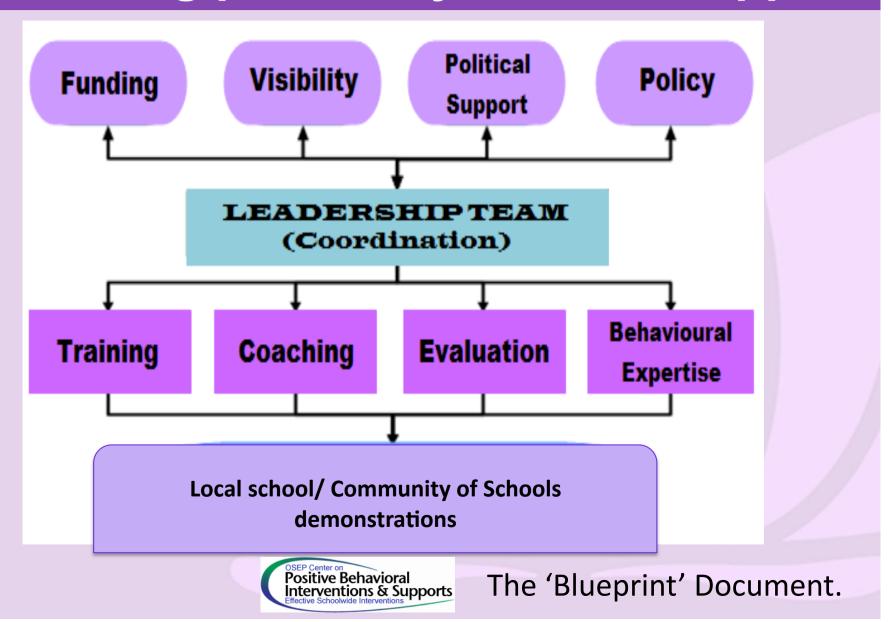
Supporting Decision Making

PRACTICES



Supporting Student Behaviour

Planning for sustainability: Establishing parallel systems of support



Leadership and Coordination within our region

PBL/ Learning Support Team Framework

Student Welfare

New Curriculum

Behaviour Programs

Every student Every School



Attendance Programs

Leadership for School Improvement

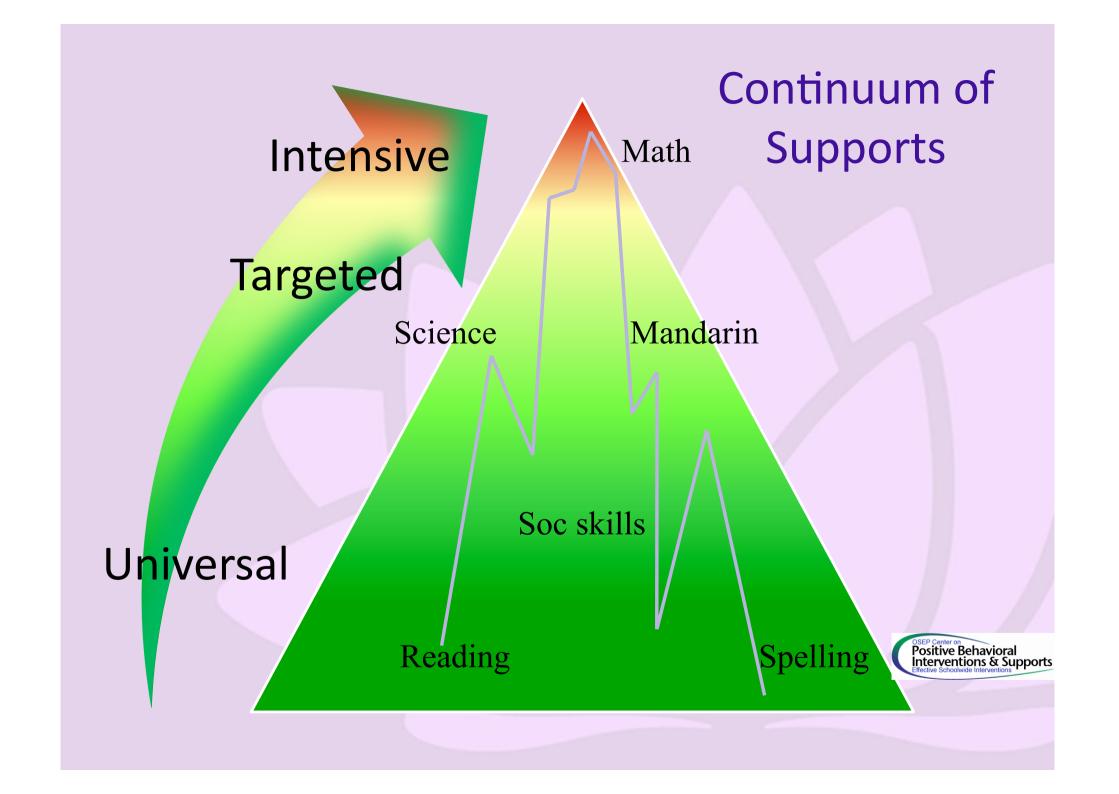
School
Counselling
Service Vo

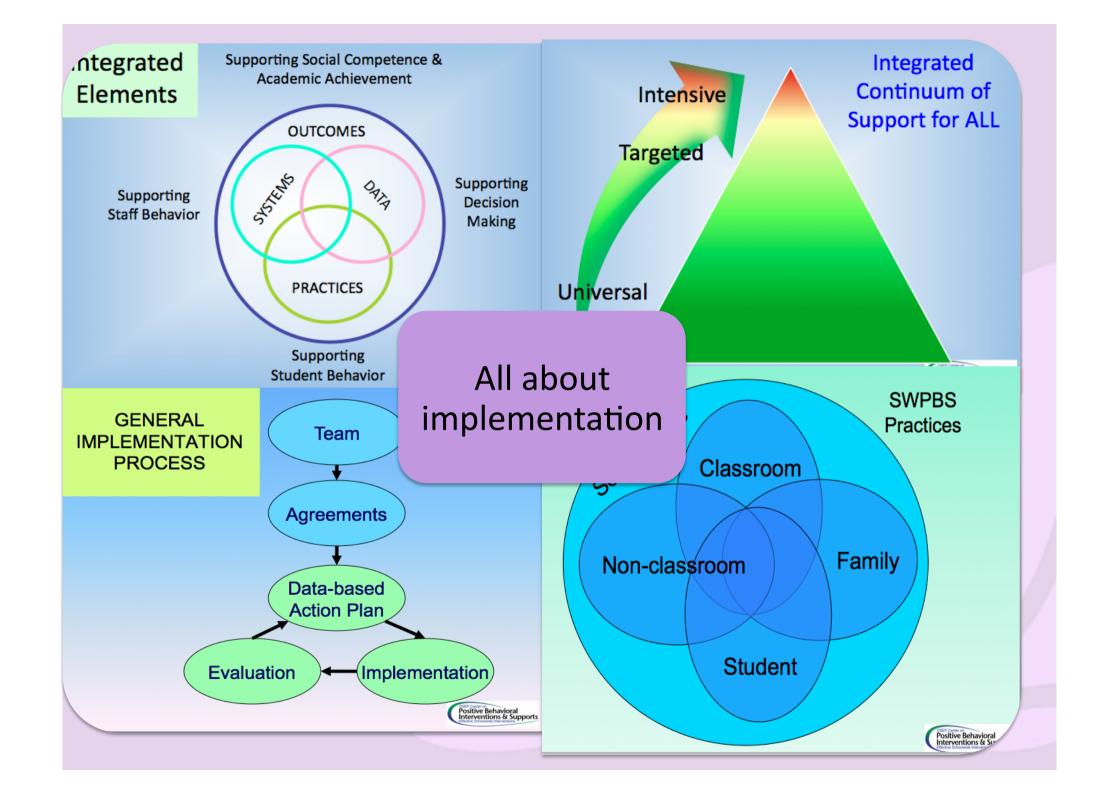
Student Volunteering

Disability Programs

National
Partnerships:
Lit/ Numeracy
and low SES

Successful Student Outcomes





Expectations



Leonay Primary School



Canteen



BE SAFE	 I will wait until the bell rings before I go to the canteen I will walk to canteen lines I line up and wait my turn safely I will leave quietly after I have finished my purchase
	I am courteous to othersI line up and wait my turn safely
BE	
RESPECTFUL	
	I will use proper manners I will count my money
BE A	I will know what I wantI will set an example for others
LEARNER	I will consider healthy food choices



Expectations and Rules

BLACKETT PUBLIC SCHOOL



All Settings



Safe

Hands, feet and objects to yourself

Be in the right place at the right time

Use equipment appropriately

Move sensibly around the school

Report problems to a teacher at appropriate times

Respectful

Dress with pride

Care for your own and other people's property

Listen well, speak politely

Care for the school environment

Be honest

Learner

Try your best at all times

"Have a go" and participate

Be a team member

Be prepared

Keep your uniform tidy









Expectations and Rules





BLACKETT PUBLIC SCHOOL

Toilets/ Bubblers



Safe

Walk

Wash hands

Use toilets/bubblers properly

Respectful

One person in a cubicle

Keep area clean

Take turns

Learner

Return to class promptly

Save water









Teaching Expectations to ALL

"The Response is Right!"

Week 4 Launch "In the Classroom"

 Welcome to the show, I am your host Responsible Raelene.

"Responsibility" focus - we have the ability to choose our response to situations... We choose the things that we do and say.

Cambridge Park High School

Respect Report

Teaching Expectations and Rules

Cumberland High School: PBL-opoly





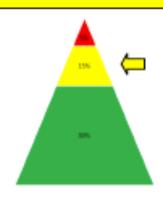
Positive Behaviour for Learning Enhancements & Interventions

UNIVERSAL INTERVENTION



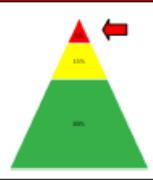
- Quality Teaching
- Social skills core curriculum matrix of school-wide and classroom expectations
- Pride Time
- Student Representative Council/School leaders
- Systems for rewards and recognition pride tickets, awards, class-based incentives
- Self assessment goals Pride Pins
- School assemblies
- Three-way interviews

TARGETED INTERVENTION



- LST/PBL in Action
- Academic interventions Reading Recovery, Quick Smart Maths, STLA programs
- Pride Checkpoint (CC&E)
- Pride Club (Newcomers)
- Pride Cubs (Kindergarten social skills booster)
- Music Therapy
- Triple P parenting course
- AFL Academy
- Miimali Koori Club
- Breakfast Program
- Rock and Water

INTENSIVE & INDIVIDUALISED INTERVENTION



- Support classes Autism and Emotional Disorders
- Individual Learning Programs
- In-class support (e.g. individual SLSO, STL, ESL support)
- Hydrotherapy
- Wrap-around meetings with parents, carers, teacher, support staff, outside agencies and health care professionals
- Learning and behaviour assessments
- Transition programs

Pendle Hill Public School Helpful, Safe, Respectful Learners



Pendle Hill Public School

Background

- Pendle Hill PS Cumberland School Education Area in Western Sydney
- 275 students which includes an early intervention class and a preschool
- 11 classes
- multicultural community with 66% of students coming from LBOTE
- 5% of families are refugee or humanitarian visa holders
- 25% mobility each year
- Refuge & associated community in school drawing area



Universal



Universal System

SCHO	OLIDENTIFIED PRIORITY Student Eng	jagei	nent						
10			2012		10% reduction in students arriving late for school				
\ \ !	To maximise use of learning time through increased on task behaviour				10 % reduction in off task behaviour during class t				
3	on task behaviour	1	2013		10 % reduction in students arriving late for school				
ō	On lask bendylour	TARGET/S	2013						
1		AR.	l		10 % reduction in off task behaviour during class time.				
1 2		F	2014		10% reduction in students arriving late for school				
•					10 % reduction in off task behaviour during class time.				
							FUNDING		
STRAT	EGIES	TIMI	EFRAMI	F	INDICATORS	RESPONSIBILITY	SOURCE/BUD		
31101	20123	THEFT		-	INDICATIONS	NEST CHOIDIETT	2012		
		2012	2013	2014					
		Tm 1	Tm1	Tm1	-				
	vice staff on PBL strategies to teach and reward	I I I I I I I I I I I I I I I I I I I		11111	*Consistent practices to deal with problem	PBL team	PBL \$2000		
	able behaviour and deal with inappropriate behaviour.			-	behaviour are in place across the school.		implementatio		
	* Monitor behaviour data and develop strategies and programs			_	Problem behaviours decrease in frequency	PBL team	(school Funds)		
	g on areas of concern. ng behaviours focus develop and implement strategies <u>to</u>	51,2	_		Radiostica in combanata students accessing				
		31,2			Reduction in number of students requiring absence monitoring and increase in attendance	PBL team			
	teach and reward 'good learners'. Staff training on follow up of absences.				nates	PBL Team			
		T1 Tm1	_		Reduction in numbers of students arriving late for	Principal			
	Attendance reward strategy implemented. Strategies developed and implemented to deal with frequently				school.	Principal			
latestu		Tm1	-	-	*Increased numbers of students access lunch				
	op new reward structures to meet emerging needs eg:			_	time reward activities.				
	rge games lunch activity for playground ticket reward.			_	*Targeted students demonstrate decrease in	PBL team			
	ment targeted interventions Check It Out and -develop	_		-	problem behaviours.				
plan ar	d implementation of check, connect, expect!		Tm1	-	*Decreased numbers of students require	PBL team			
Train K	idsmatter coordinator		111112		targeted intervention.				
	Ismatter implementation strategy		Tm1		The school promotes welcoming and friendly	PBL team			
	Kidsmatter framework to focus and develop key areas:	<u> </u>	51		environment.				
•	A positive school community				Social emotional learning is taught explicitly		\$1200 TPL		
•	Social&Emotional learning for all students		52		across the school.				
•	Parenting Support and Education			51	The school provides opportunities for parents to				

Policy

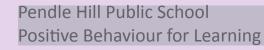
Management Plan



School Action Plan

Pendle Hill Public School PBL Action Plan 2012

Critical Element	Action/Activity	Who is	When will	When will it	Evaluation
		Responsible	it be	be completed	
			Started?		
Classroom rules are clearly	Staff made aware of : Discipline code	PBL Team	TPL - Week	Week 5 Term 1	Ongoing -
defined and connected to	Reward system		2		Term 4
school wide rules.	Procedures for recording behaviour issues				
	Proformas and visuals presented to staff				
	Advise staff of any changes to procedures (documents)				
	Principals award - helpful, safe, respectful, learners				
	Hand out and discuss lessons on class/school rules and				
	social skills program (antibullying) Book A (even yr)				
	Discuss class rules display				
	Hand out PBL show bag with resources supporting PBL				
	PBL Handbook given to all staff (additional copies for				
	casual staff)				
	Staff refresher Classroom behaviour management				
	procedure				
Classroom rules are clearly	School wide universal - relate to classroom rules.	PBL Team	Staff	Rules completed	Ongoing
defined and connected to	Discuss/remind class rules display (photos of classroom		Meeting	in classrooms by	
school wide rules.	displays taken and displayed on staff PBL board)		Term 1	Week 5 Term 1	
	Update visual aide for display in the school hall			Termly review	
D	Activity - EBS Results Discussion	PBL Team	Term 1	Term 1	Term 1.
Procedures are in place	Teach a set of 3 generic lessons to teach expected behaviours in the school and classroom and timetable time.	PBL Team	Term I	Week 5	Week 6
for teaching expected				Week 5	Week 6
classroom benaviours	for whole school to focus on teaching expected				
Procedures are in place	Certificate system. Helpful, safe, respectful learners	PBI Team	Term 1	0	Term 4
	Principals award - Helpful Safe Respectful Learners	PBLIEdm	Week 2	Ongoing	rerm 4
for encouraging expected behaviours in the	Principals awaru - melpi ul Sate Respecttul Learners		Week 2		
classroom					
Cidasi com.					



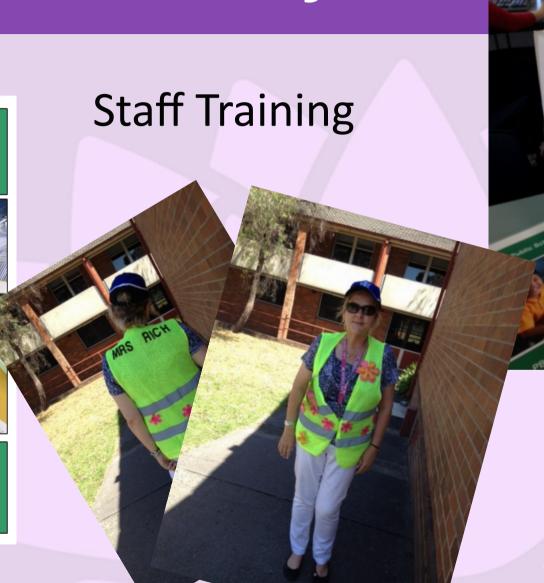


Universal System





PBL Handbook



Pendle Hill Public School

CLASSROOM BEHAVIOUR SLIP NAME: ______ CLASS: ____ DATE: ____ Mon Tues Wed Thurs Fri TIME: BEHAVIOUR: Not listening/ Following directions Disruptive behaviour Not completing work Talking Back Unsafe behaviour 6th warning Other____ COMMENT: CONSEQUENCE: Time out in class Lunch time conference Referral to stage executive Other TEACHER: RFF BEHAVIOUR SLIP NAME: _____ CLASS: ____ DATE: ____ Mon Tues Wed Thurs Fri TIME: BEHAVIOUR: Not listening/ Following directions Disruptive behaviour Not completing work Talking Back Unsafe behaviour 6th warning Other _____ COMMENT: CONSEQUENCE: Time out in class Lunch time conference Referral to stage executive Other TEACHER

CLASSPOOM BEHAVIOUR RECORD CARD

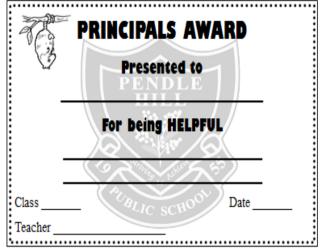
This is a record of unacceptable behaviours. Record playground slips and all other unacceptable behaviour. Students should not receive a green behaviour certificate if they have appeared in the class affice behaviour folders that week. More than three entries on this record in a term should be referred to the stage supervisor for discussion. More serious incidents will be recorded in the office referral folder.

	Out of Bounds	Playing in Toilets	Damaging Property	No hat	Verbal Abuse	Physical Abuse	Not listening/not following directions
1	Classrom Craypount) Other Other Referrat Date: 1/12 / O Time 2 nd Loss h Teacher Many 2	Playpron Other Other Referral Date: 2/1// Time K-ru/K-5 Teacher F-p/K-1	Classroom Playground Other Office Referral Date: Time Teacher	Classroom Playground Other Office Referral Date: Time Teacher	Classroom Playground Other Office Referral Date: Time Teacher	Clauseron Playmound Other Office Reformal Date: 0.79 / 0 Time Led 10 + 0 Teacher Speed A	Classroom Enground Other Office Referred Date: ZJ/JJ Time: Z-M J J M M Teacher S-M S-A-M
2	Classroom Claygound Other Office Referral Date: (5/2 1/0 Time) 15 Long h Teacher Helsch	Clusroom Playground Other Office Referral Date: Time Teacher	Classroom Playground Other Office Referral Date: Time Teacher	Classroom Playgeound Other Office Referral Date: Time Teacher	Classroom Ployground Other Office Referral Date: Time Teacher	Classroom Staymond Other Office Referral Date: 2/16/10/10/10/10/10/10/10/10/10/10/10/10/10/	Classroom Playground Other Conce Februari Date: X 1 1 Time Rec (2) Teacher To 2
3	Classroom Classroom Classroom Classroom Coffice Referral Date: 2/3// Time 2nd lunch Teacher Sally	Classroom Playground Other Office Referral Date: Time Teacher	Classroom Playground Other Office Referral Date: Time Teacher	Classroom Playgound Other Office Referral Date: Time Teacher	Classroom Playgound Other Office Referral Date: Time Teacher	Classican Playground Other Office Referral Date: 27/100 Time Z=1/15/4/5/ Teacher S_15/4/1	Classroom Playground Other Office Referral Date Time Teacher
4	Classroom Playground Other Office Referral Date: Time Teacher	Classoom Playground Other Office Referral Dute: Time Teacher	Classroom Playground Other Office Referral Date: Time Teacher	Clastroom Playground Other Office Referral Date: Time Teacher	Classroom Playground Other Office Referral Date Time Teacher	Classroom Playground Other Office Referral Dete: Time Teacher	Classroom Playground Other Office Referral Date: Time Teacher
5	Classroom Playground Other Office Referral Date: Time Teacher	Classreen Playground Other Office Referral Dets: Time Teacher	Classroom Playgeound Other Office Referral Date: Time Teacher	Classroom Playgound Other Office Referral Dote: Time Teacher	Classroom Playspound Other Office Reformal Date: Time Teacher	Classroom Playground Other Office Referral Date: Time Teacher	Classroom Playground Other Office Referral Date: Time Teacher
6	Classroom Playground Other Office Referral Date: Time: Teacher	Classroom Playground Other Office Referral Date: Time Teacher	Classroom Ployground Other Office Referral Date: Time Teacher	Classroom Playgeound Other Office Referral Date: Time Teacher	Classroom Playground Other Office Referral Date: Time: Teacher	Classroom Playgound Other Office Referral Date: Time Teacher	Classroom Playground Other Office Referral Date: Time Teacher
7	Playground Other Office Referral Date: Time: Teacher	Playground Other Office Referral Date: Time Teacher	Classroom Playground Other Office Reforcel Date: Time Teacher	Classroom Playground Other Office Referral Date: Time Teacher	Classroom Playground Other Office Referral Date: Time Teacher	Classroom Playground Other Office Referral Date: Time Teather	Classroom Hayground Other Office Referral Date Time Teacher
8	Playground Other Office Referral Dute: Time Teacher	Playground Other Office Referral Date: Time Teacher Classroom	Classroom Ployground Other Office Referral Date: Time Teacher	Classroom Playground Other Office Referral Date: Time Teacher	Classroom Playground Other Office Referral Date: Time Teacher	Citasroom Playground Other Office Referral Date: Time Teacher	Classroom Playground Other Office Referral Date: Time Teacher

PLAYGROUND BEHAVIOUR SLIP						
NAME: CLASS:						
DATE: Mon Tues Wed Thurs Fri						
TIME: Before School Recess 1st Half lunch 2nd half lunch						
LOCATION: COLA Top Oval Bottom Oval Toilets Chill Out Zone Garden Other						
BEHAVIOUR: Out of Bounds Playing in Toilets Damaging property No hat Verbal Abuse (teasing/swearing/unkind) Physical Abuse (fighting/hitting) Not listening to teacher Throwing sticks/rocks Not lining Up Other						
COMMENT (if appropriate)						
TEACHER						
CONSEQUENCE: Time out Walk around with teacher						
Referral to executive Other						

Universal System

Rewards





Classroom rules/expectations
Classroom management behaviour procedure
Checklists - peer based
Peer visits
On task focus







Classroom management behaviour procedure

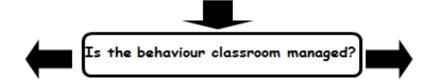


CLASSROOM BEHAVIOUR MANAGEMENT PROCEDURE

Observe problem behaviour

YES

- Verbal praise directed at children displaying desired behaviour
- 2. Tactical ignoring
- 3. Non verbal cue
- 4. Call name
- Warning 1= Reminder of rule
- 6. Warning 2:
- 7. Warning 3= Time Out in class
- Warning 4=
 Reminder of rule
- Warning 5= 5th warning card sent to supervisor
- 10. Warning 6= Time out with supervisor (Yellow Slip)



Classroom managed behaviours	Executive managed behaviours SAME DAY ACTION	Executive managed behaviours IMMEDIATE ACTION
 ★ Talking at inappropriate times ❖ Unsafe behaviour ❖ Swearing/verbal abuse ❖ Not following instructions ❖ Disruptive behaviour ❖ Disrespectful behaviour towards: Teachers Peers 	Referral to supervisor on day of incident (immediate yellow slip) Severely disruptive/ disrespectful behaviour Stealing (major) Swearing/verbal abuse towards a teacher/adult	 ♣ Excessive violence ♣ Removing yourself from the classroom without permission ♣ Severely unsafe behaviour

NO

- Send assistance card to the office.
- 2. Ensure the safety of other students
- Wait for the student to be collected by the Principal.



Peer visits

Comments

I thought it was a really worthwhile experience.

I got a great idea from Maggie's lesson that I used in my class the next day.

Brett and I thought it was good. It was good that we got to choose our peer partner because we felt comfortable with them.

We felt more open to have honest conversations.

I got different ideas from watching the lesson.

I liked seeing how different teachers deliver their lesson.

I liked seeing different behaviour management techniques and behaviour reward systems.

I was a little nervous before the lesson.

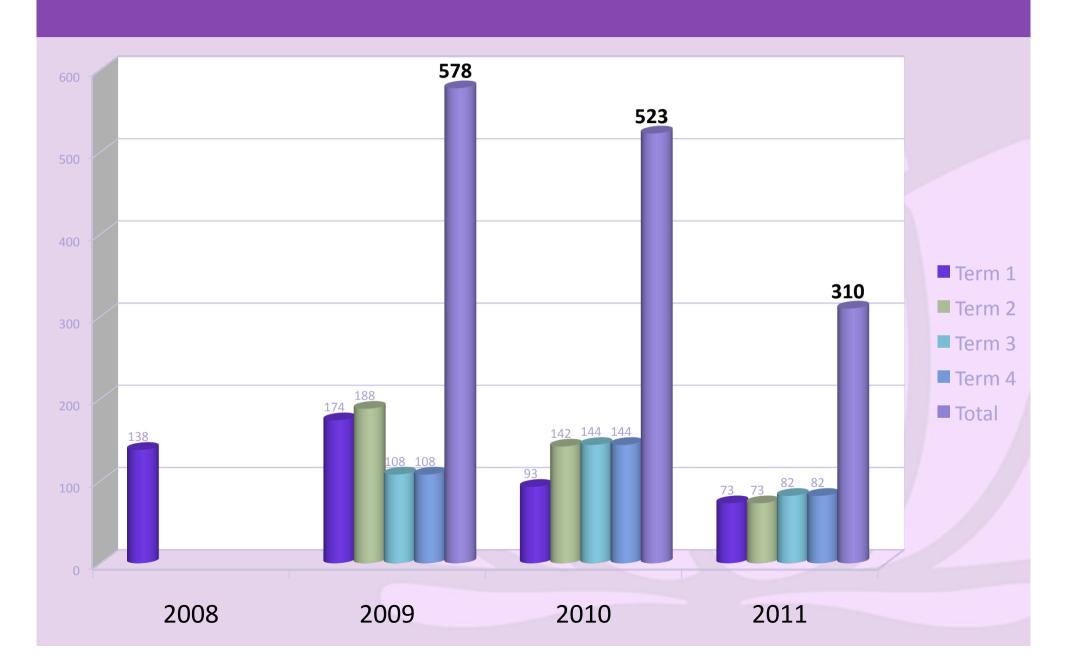
The feedback was useful.

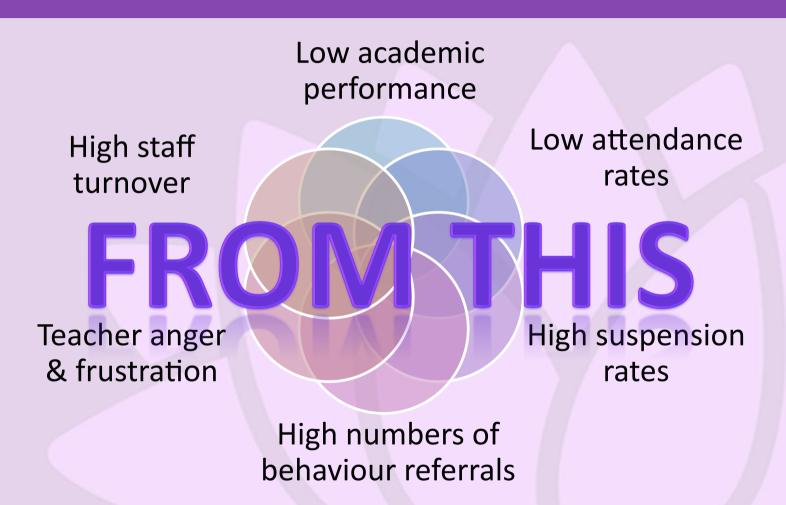
On Task Behaviour

PENDLE HILL PUBLIC SCHOOL

SCHOOL-WIDE EXPECTATIONS	CLASSROOM SETTING	CLASSROOM REWARDS
Helpful	 Help our friends Help our teacher Turn taking Cleaning up after yourself Doing extra jobs Positive role modelling Following instructions Helping others Help keep the classroom tidy Fulfilling their responsibilities 	Medallion for student of the week Coupon cards Tick chart Marble jar Reward/prize box Behaviour bugs Raffle tickets Raffles drawn daily and weekly
Safe	 Walk in the classroom Handling equipment safely e.g. scissors Hands and feet to yourself Be in the right place Sit on your chair properly 	Friday fun day Computer time Play a game Free play Clip chart Positive/verbal reinforcement Stamp charts
Respectful	 Be kind to each other Quiet voices inside Calm voices 	Stickers Stamps Table points

Decrease in ODRs





A focus on vastly improved outcomes for students

Use of the enormous potential of the length popule

about the journey ahead

A liberation from a reliance on industriallybased rules and practices

Transforming a learning environment FROM:



Transforming a learning environment TO:



Transforming a school environment FROM:

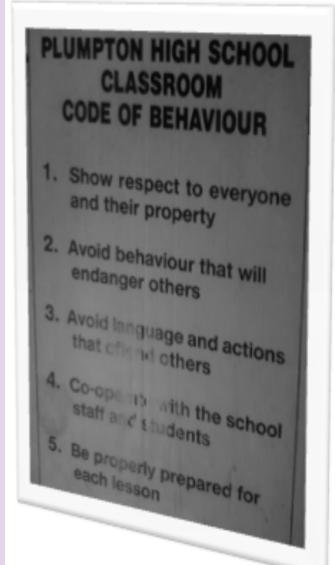




Transforming a school environment TO:











At Plumpton High School we are SAFE, RESPECTFUL, LEARNERS

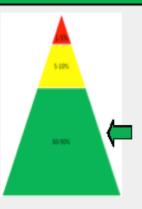


I am LEARNER when:

- I actively participate in lessons
- I make positive contributions to school and class

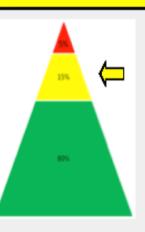
Positive Behaviour for Learning as the Foundation (Plumpton

UNIVERSAL ENHANCEMENT & PREVENTION



- Quality Teaching
 - Trat ruational Padagogy
 (5 Star Teaching & Learning Cycle)
- Relational Pedagogy (Rathing Responsibility)
- School Matrix / class expectations
- Explicit à specific PAL lessons
- CLASS, Student Leadership/ Student Voice, Citizenship Continues
- School Recognition System
- Whole school Assembles / Year Meetings

TARGETED ENHANCEMENT & INTERVENTION



- Learning Centre
- Literacy & Numerocy Program
- Behaviour cards (building capacity), 5 Weekly Check process,
 Check in Check Out, Chance 2 Focus
- Teachers as mentors, New Scheme Teacher Mentoring Project,
 Teaching at Rumpton Public School
- School to Work Program, Transition Program, Work Experience
- Peer Mentoring, Strength & Shine
- AFL Academy, Milmail, Norta Norta Project, Hamework Centre
- Craft Club, Breakfast Program

DITENSIVE & INDIVIDUALISED ENHANCEMENT & INTERVENTION

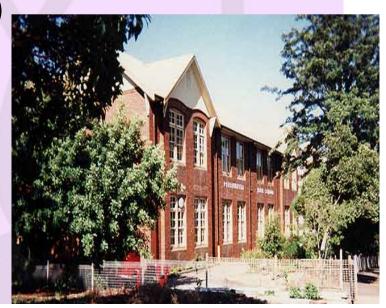


- Cliffs (Collaborative Learning Plans)
- Withdrawal & redeploy
- Cont racts
- Learning Assessments
- Learning Centre Support
- Mentor Teacher
- H5U
- Raising Responsibility Goal Setting

Parramatta High School

School context:

- Parramatta High School- one of the first schools to become a 'demonstration' SW PBL Close to Parramatta CBD
- 84% Non English Speaking Background (NESB)
- 10% Refugee population
- Semi Selective since 2010
- Enrolments have increased from 716 (2006) to 839 (2012)
- The successful implementation of
 PBL has drastically reduced anti-social
 behaviour and the number of suspensions.

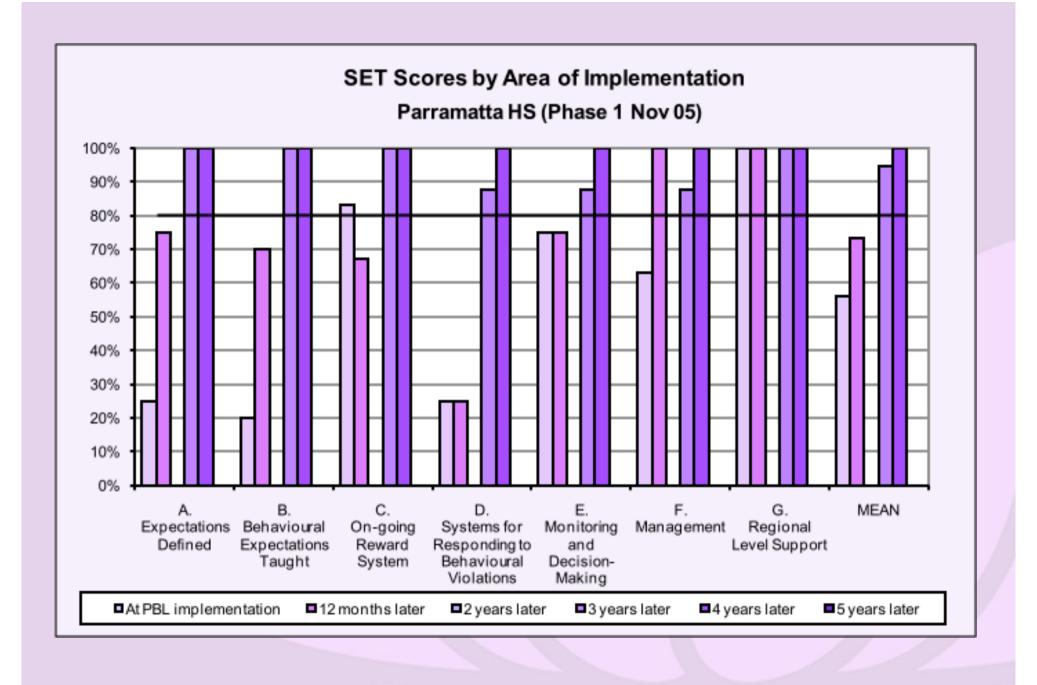


Parramatta High School Expectations Matrix

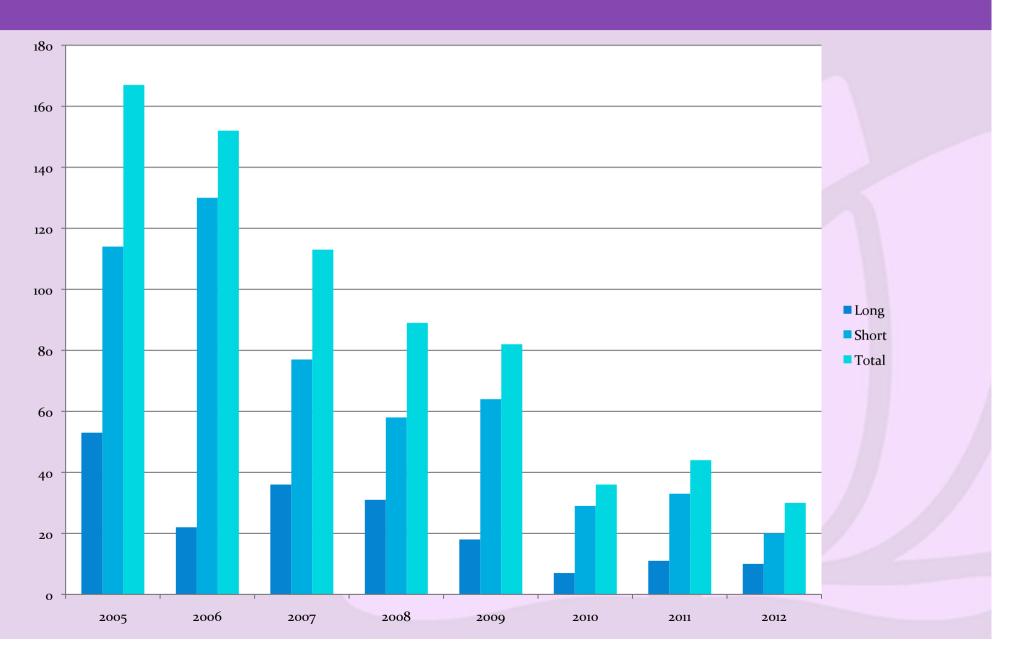
I am	All settings	In the Canteen This Looks like:	In The Corridor this Looks Like:	In The Playground This Looks Like:
Respectful	 Consider the feeling of others Value their culture and their point of view. Show regard for their safety Care properly for the school environment and the property of others 	I line up in the correct place and wait my turn.	I walk quietly and safely on the left.	•Treat others with care and consideration •Play the right games safely in the right areas
Responsibl e	•Resolve disputes with others peacefully •Co-operate willingly with others in the school community •Volunteer to contribute constructively to school life •Be proud of the school •Be accountable for my actions	I will take my food outside to eat.	I only eat my food outside the building.	I place my rubbish in the bins and pick up other rubbish I see.
Honest	•Tell the truth •Be trustworthy in my dealings with others •Treat others fairly •Keep my word •Work to the best of my ability	I only go to the canteen to : •Buy something •Use bubbler •Use toilet	I will only be in corridors and stairwells to: •Move to class promptly •Go to my locker • See a teacher	I only go to the areas I am allowed to

The Richie





Suspensions 05-12



Classroom Referrals



Keys to High Fidelity Implementation

Team based

- highly respected members of school
- team well trained
- regular, well organised meetings with clearly defined roles
- supportive coaches
- Succession planning and training

Administrative leadership

- Principal leadership at team meetings and in all staff forums
- Role of chairperson as executive officer is critical
- Documented commitment to program include in school plan.
- Provide time.
- Provide budget
- Professional learning support

Keys to High Fidelity Implementation

Effective Communication

- PBL built into agendas for staff meetings, executive meetings and School Development Days
- Assemblies, year meetings, pastoral care groups for communication with students
- Signs outlining values and expectations in all classroom settings and all non classroom settings
- Newsletters, letterheads, school signs have school values outlined

Efficient Data Collection System Developed



Keys to High Fidelity Implementation

Staff involvement

- High needs credibility of team
- Acknowledge and accommodate dissent
- Surveys and structured debate
- Trial and evaluation
- Staff training and support for explicit teaching of behaviour
- Systems to support new staff

Student Voice

- Students conducted surveys and analysed results then presented findings to school PBL team
- Involved in student acknowledgement/ rewards
- Peer support leaders teaching expectations to Year 7 and Year 8 students

Celebration of success and recognition outside of the school

The Parramatta Interchange

- Approximately 5000 students merge into the interchange each afternoon.
- Meeting held between key stakeholders NSW Police, State Rail, Westfields, Department of Transport and principals from local schools (government and non-government schools) in response to a number of serious incidents in the area.
- A proposal was put forward for a multi-agency adoption of the PBL process to address some of the safety issues.









PBL Proposal

Step 1: Introduction

- PBL problem solving process explained
- Appoint a PBL coach.
- Agree on common set of values
- Develop surveys/ interview questions to identify concerns of all stakeholders.
- Discuss some structural changes that would assist with student public safety.

Step 2: Data collection

- Conduct surveys and interviews.
- Coach visits site for appraisal.

Step 3: Students and Systems

Meetings of school PBL co-ordinators/ Welfare HT and Regional SRC reps and 2 boys/ 2 girls from each school. Students to:

- develop a set of values and
 positive expectations that address the survey/ interview concerns;
- suggest structural changes
 to the management committee;
- recommend rewards for appropriate behaviour;
- recommend consequences for breaches of expectations; and
- design lessons to be taught to their peers.



Applying the Process to the Interchange – Define problems

From Students

- Anti-social behaviour: smoking, fighting, swearing, noise, theft,
 spitting
- Harassment physical and verbal
- Junkies
- Seat taking
- Overcrowded
- Members of public rude, using alcohol
- Personal safety
- Large groups intimidating to younger students
- Hostility between schools
- Ball games
- Loud music

Applying the Process to the Interchange – Define problems

From Stakeholders

- Shoplifting truants
- Low level occasional fights between students and with outsiders
- Gathering /meeting place for large groups of students and non-students
- Students hanging around by choice or misadventure eg: missed bus connection
- Students/parents/general public not feeling safe
- Misbehaviour on buses and/or in Westfield shops
- Volume of students in confined spaces esp. at bus stops with limited seating capacity
- Large groups of boys in conflict school groups?
- Temptations from non-school people encouraging truancy
- Problem times around 14.30 16.30

Student Suggested Values and Expectations

For your safety

- Show Respect
- Take Responsibility
- Take Care



Suggested Expectations

- Move with the flow, keep on the go
- Keep it cool, keep it clean
- Your dare is to be fair

Student Suggested Solutions

More police and security

On time and more buses

Cancel passes

Security cameras

Move people on

Don't punish good students

Buses pick up at school

Teach students rules

Restrict area to those catching public transport

Move restaurants

Change school starting times

Bus and train reps to talk to students

Rolling signs

Parent education



Step 4: Systems Implementation

Management committee meetings to:

- Consider feedback on surveys/ interviews.
- Approve/endorse expectations
- Consider and make recommendations of structural changes to relevant agencies.
- Approve common set of rewards and consequences.
- Agree on a data collection process to identify future hotspots.
- Allocate resources.
- Establish systems for supervision of students.



Management Committee Recommendations to Agencies

- Larger and more frequent buses to get students out of the interchange quicker in the afternoon
- Allow students to use bus passes on T 80 to assist quick movement of students out of interchange in the afternoon
- More signs warning of camera surveillance in Westfield and at interchange
- Security and police presence: at least 2 police officers, 2 STA security officers, 2 rail security officers and 1 Westfield security officer each afternoon
- Have access to rolling LED signs at T way stops for expectations and positive messages
- Obtain council permission to erect Expectation signs around interchange
- Local media campaign to inform parents and launch initiative.
- Provide list of representatives from Railways, Buses, Police and Westfield to schools
 that can be accessed for talks to students

Applying the Process to the Interchange – Rewards and Consequences

Rewards:

 Good behaviour vouchers to be handed out at Interchange which would go into a draw to win prizes at Westfield and also be returned to schools for their merit systems.

Consequences:

 Incidents to be dealt with under the existing discipline policies of schools

Systems and Practices

Step 5 – Signage

 Signs outlining the values and expectations displayed in schools and at the interchange.

Step 6 – School Action

- Youth Liaison Officer, Railcorp and Westfield
 Security to talk to assemblies/ Year Groups.
- School student leaders trained.
- Students design and teach lessons on expectations to their peers.

Step 7 – Management Review Meeting post implementation.

OUR INTERCHANGE VALUES ARE

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Keep it cool, Keep it clean.



Move with the flow, Keep on the go.

Your dare is to be fair.

CARE



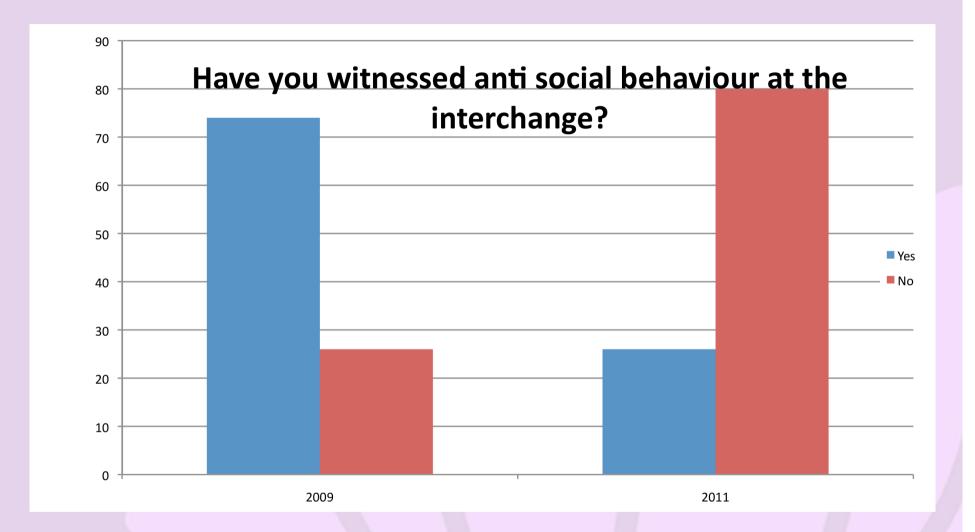
Student Voice. Parramatta Area High Schools

Applying the Process to the Interchange – Teaching

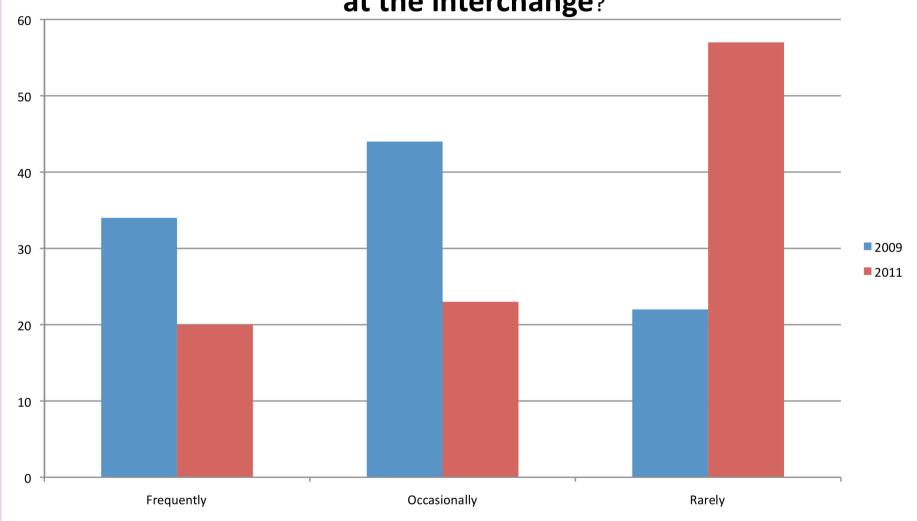
- Lessons prepared in consultation with students
- Scenario DVD produced and scripted by students
- Students designed sign that will be posted at Interchange and Schools
- Lessons presented by students
- Consistency across schools achieved by distributing common lesson plan teaching common agreed values and common agreed expectations using similar resources.
- Schools still given autonomy to teach values and expectations in a manner that most suits their students

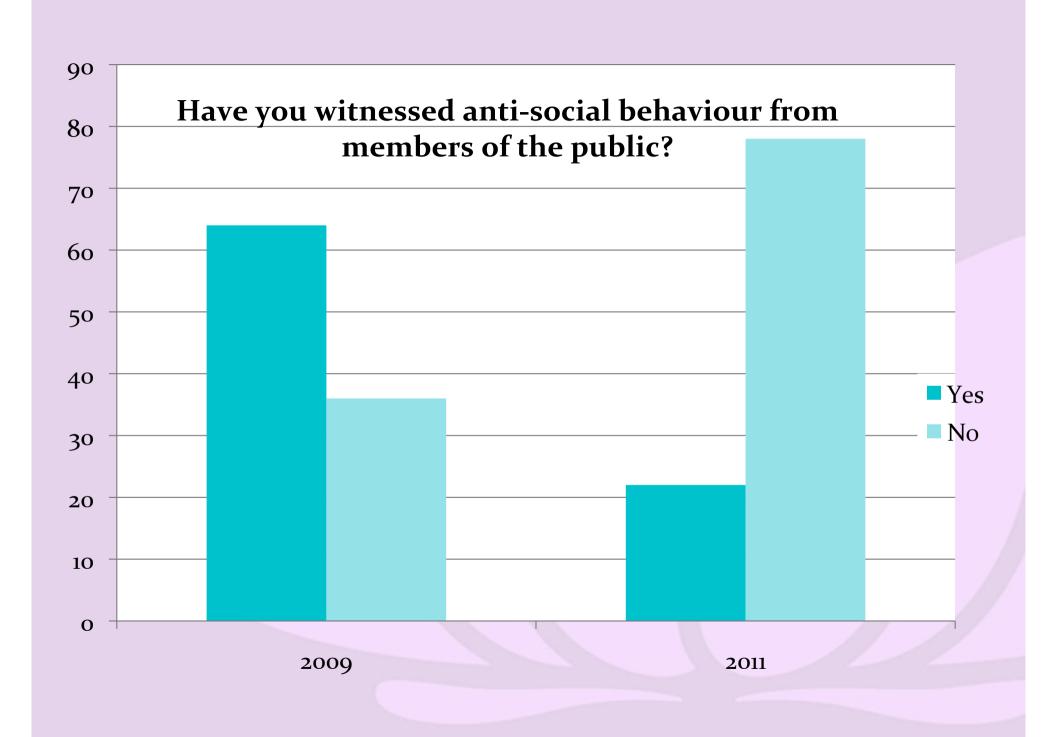
Outcomes and Future Directions

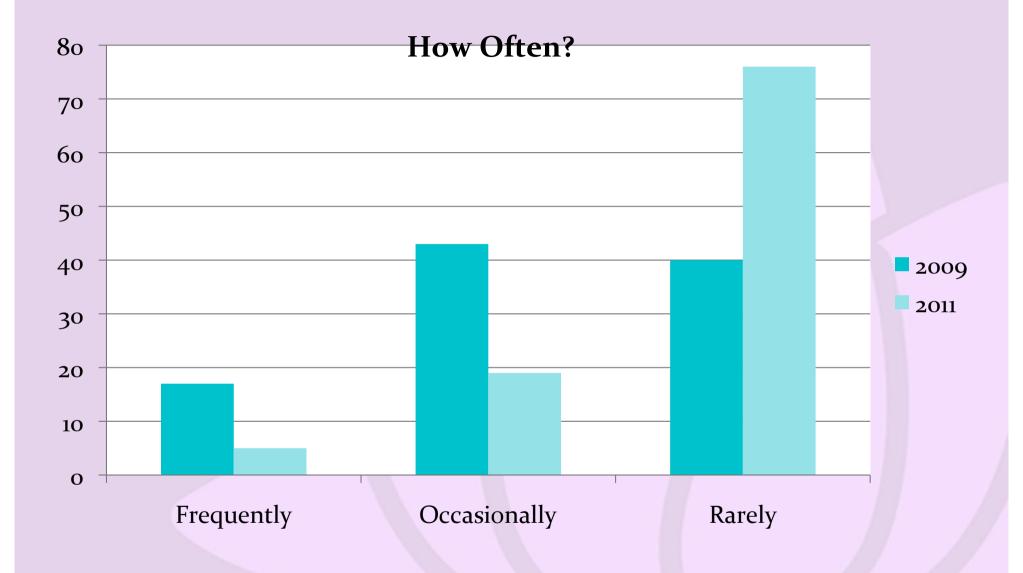
- Signs designed and approval given for posting in public locations
- More buses have been allocated to the interchange
- Department of Transport Officers visit each school to look at particular needs for dedicated buses
- The T80 contract will be re-negotiated in 2011
- Lessons have been taught in schools (systems to address ongoing teaching of expectations established).
- Westfields have agreed to collaborate on implementing the reward system (security guards to handout rewards, coupons being printed and shopkeepers informed, will collect data on incidence).
- Police, have agreed to support the process
- Police, State Rail and Westfields security provide enhanced presence at the interchange
- Schools to collaboratively provide additional supervision in the initial phase of implementation.
- Rail
- Regular Evaluation and Review.

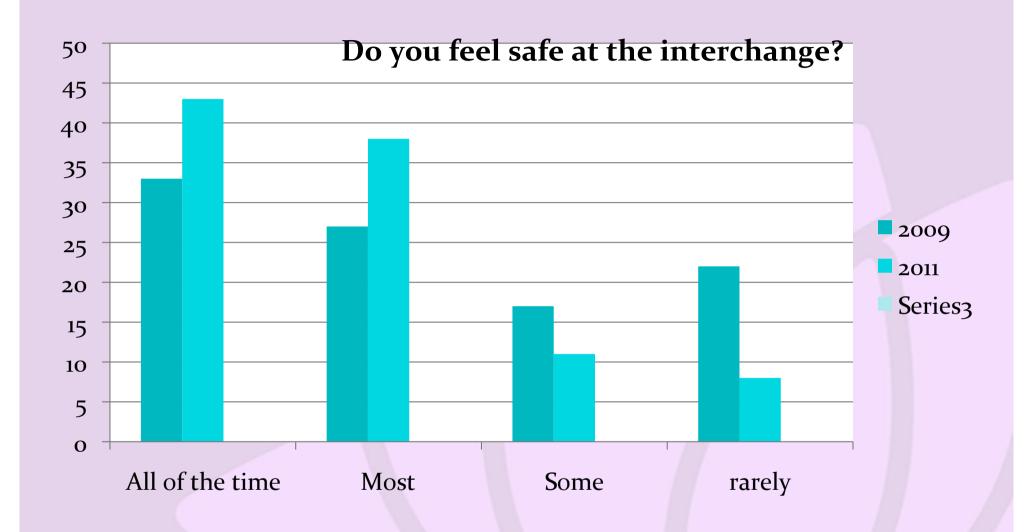


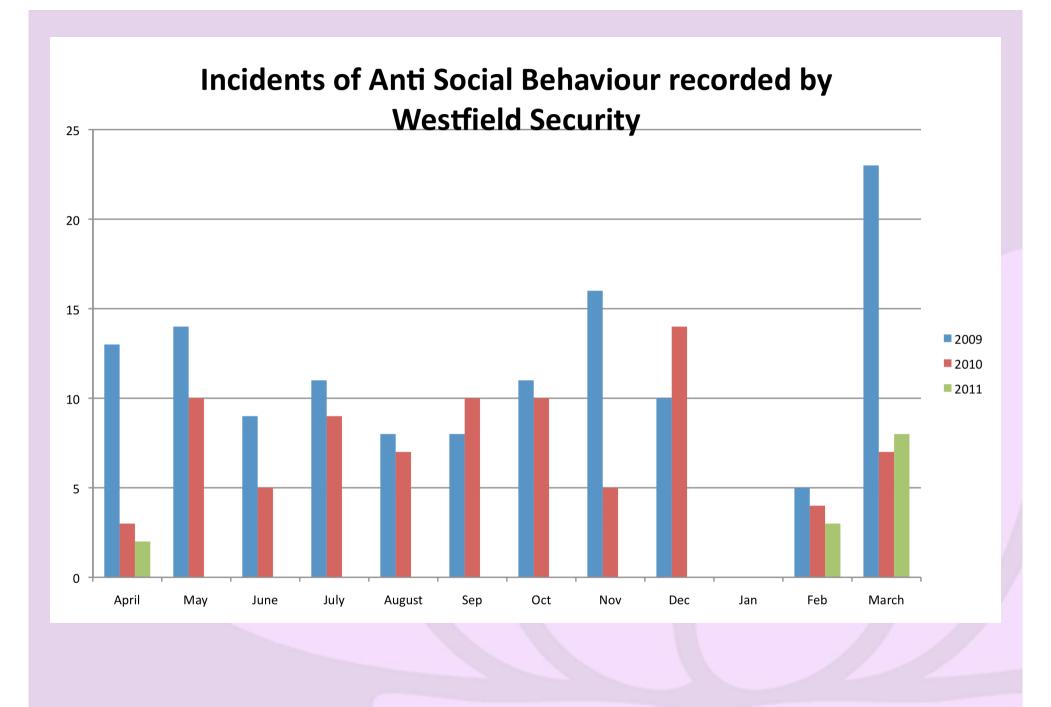














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